

## Flying Monkeys Delivery Policy

### **General Information**

All orders are subject to product availability. If an item is not in stock at the time you place your order, we will notify you and refund you the total amount of your order, using the original method of payment.

### **Delivery Location**

We accept orders from domestic and international customers.

### **Delivery Time**

An estimated delivery time will be provided to you once your order is placed. Delivery times are estimates and commence from the date of shipping, rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order.

Date of delivery may vary due to carrier shipping practices, delivery location, method of delivery, and the items ordered.

### **Shipping Costs**

All shipping costs are at the expense of the purchaser.

Shipping costs are based on the weight, dimensions and the delivery method of your order. To find out how much your order will cost, simply add the items you would like to purchase to your cart and proceed to the checkout page. Once at the checkout screen, shipping charges will be displayed.

### **Damaged Items in Transport**

If there is any damage to the packaging on delivery, please contact us immediately at [lyndsay@theflyingmonkeys.ca](mailto:lyndsay@theflyingmonkeys.ca)

### **Questions**

If you have any questions about the delivery and shipment or your order, please contact us at [lyndsay@theflyingmonkeys.ca](mailto:lyndsay@theflyingmonkeys.ca)