

Flying Monkeys Return Policy

Refunds

We accept returns. You can return unopened items in the original packaging within 30 days of your purchase with receipt or proof of purchase.

Any shipping costs associated with returns are the responsibility of the purchaser.

To follow-up on the status of your return, please contact Lyndsay Gardner at lyndsay@theflyingmonkeys.ca

Exchanges

We exchange goods that are defective or damaged. In circumstances where you consider that a product is defective, you should promptly contact Lyndsay Gardner at lyndsay@theflyingmonkeys.ca with details of the product and the defect.

All refunds and exchanges are at the discretion of the brewery and do not include any shipping and handling charges shown on the packaging.

Exception

Glassware. Should your glass arrive broken, we will be happy to send you a new one. Please provide a picture of the broken glass within 5 days of receipt to lyndsay@theflyingmonkeys.ca

Shipping for Refunds & Exchanges

All items can be mailed to:

Flying Monkeys Craft Brewery
107 Dunlop St. East
Barrie, Ontario
L4M 1A6